





# Agenda ID: 290

## VIAMED Feedback - Product Feedback Positive

### Issues in VIAMED Feedback - Product Feedback Positive

<a href="#">All</a>	Expand	Issue	Created By	Created On	Currently With	Subject	
 Complete		<a href="#">215311</a>	Catrin Hird	01/03/21	Derek Lamb	Absorbent Pads Feedback (Not purchased from Viamed)	
<p>Added by Catrin Hird sent to Derek Lamb</p> <p>INFORMATION ONLY ISSUE <b>DO NOT</b> ADD NOTES!</p> <p>Spoken to a Neonatal Unit Sister at Airedale today, she had this feedback about the absorbent pads they have previously purchased (she was unsure of brand):</p> <p>Hi, we don't have stock, we haven't had any thing in replacement, we don't use them that often only when we need to nurse the babies without their nappies so we have make do with just laying them on a couple of nappies instead.</p>							
 Complete		<a href="#">214729</a>	Steve Nixon	23/02/21	Derek Lamb	DryMax Neo Autumn 2020 survey results	
<p>Added by Steve Nixon sent to Derek Lamb</p> <p>INFORMATION ONLY ISSUE <b>DO NOT</b> ADD NOTES!</p> <p>The attached has already been added to Intrastats.</p> <p>Supplied by the manufactuer Absorbtest:</p> <p>We were able to place a survey for DryMax Neo in a Facebook group of Neonathal nurses. 19 nurses answered the survey.</p> <p>Enclosed is a summary of the input from them. For us, these answers have finally given us a good picture of how the product is really used.</p> <p>It helps us form the arguments and gives us confident.</p> <p>Please find it enclosed. It was all in Swedish so I've used google translate for some parts...</p>							
 Complete		<a href="#">213250</a>	Steve Nixon	08/02/21	Derek Lamb	Feedback and review of flow sensors	
<p>Added by Steve Nixon sent to Derek Lamb</p> <p>The attached have been supplied to Bluepoint Medical to be submitted as part of their technical files review.</p> <p><b>11 Feb 2021 Derek Lamb</b></p> <p>thanks, added pdf of this issue and added to our file</p>							
 Complete		<a href="#">171969</a>	Derek Lamb	02/04/20	Derek Lamb	Narked 90 Positive feedback	
 Complete		<a href="#">167277</a>	Catrin Hird	02/03/20	Catrin Hird	Review Customers: Drymax - Send Questionnaire (1023)	

Complete		<a href="#">155285</a>	Steve Hardaker	26/09/19	Steve Nixon	Prosol GOC5223 (R-22AVG) customer feedback	
Complete		<a href="#">149333</a>	Steve Hardaker	11/07/19	Steve Nixon	R-17A-LVG feedback	
Complete		<a href="#">132631</a>	Steve Hardaker	21/11/18	Steve Nixon	Microstim DB3 airworthiness assessment	
Complete		<a href="#">128745</a>	Steve Hardaker	24/09/18	General	MD300-C2 customer feedback	
Complete		<a href="#">125580</a>	Catrin Hird	06/08/18	Derek Lamb	Flowsensor APC Customer Feedback Questionnaire	
Complete		<a href="#">124140</a>	Ryan Swaine	17/07/18	Steve Nixon	Evaluation Sample of compatible Draeger Neonatal Flow Sensor Insert	
Complete		<a href="#">123903</a>	Ryan Swaine	12/07/18	Ryan Swaine	TT-480 0310097 fitted to Inspiration/Inditherm LifeStart	
Complete		<a href="#">121735</a>	Catrin Hird	05/06/18	Steve Hardaker	Vet - Poultry Study - Pilot study of long-term anaesthesia in broiler chickens	
Complete		<a href="#">121108</a>	Ryan Swaine	29/05/18	Steve Nixon	0110039 - R-22VA For Atom - Feedback	
Complete		<a href="#">112868</a>	Sarah Walton	22/01/18	Derek Lamb	Darlington Memorial Hospital - Part number 0330120 Ceratherm 600-2 Ceramic Heating Element	
Complete		<a href="#">99378</a>	Steve Hardaker	25/07/17	Steve Nixon	SpiroTrue A and H feedback	
Complete		<a href="#">91363</a>	Katie Evans	21/03/17	Steve Nixon	AN300 - Feedback from McClaren Racing	
Complete		<a href="#">81894</a>	Catrin Hird	19/10/16	Derek Lamb	Capnograph 4410520	
Complete		<a href="#">77893</a>	Catrin Hird	26/08/16	Derek Lamb	SOR734 feedback: Colin Clark Great North Air Ambulance Service	
Complete		<a href="#">74667</a>	Sarah Walton	11/07/16	Catrin Hird	Customer Feedback - SOR723	
Complete		<a href="#">64613</a>	Catrin Hird	10/11/15	Derek Lamb	Posey Foam Trach Ties	
Complete		<a href="#">63490</a>	Derek Lamb	06/10/15	Ryan Swaine	Draeger neonatal flow sensor	
Complete		<a href="#">63464</a>	Derek Lamb	06/10/15	Jonathan Connor	capnograph power	
Complete		<a href="#">61590</a>	Catrin Hird	06/08/15	Steve Nixon	VM-2500-S - Conscious Sedation - Cath Lab Mailing Group	
Complete		<a href="#">61576</a>	Ryan Swaine	06/08/15	Catrin Hird	VM-2500-S - Conscious Sedation	
Complete		<a href="#">56494</a>	Catrin Hird	04/02/15	Derek Lamb	SpiroTrue H Feedback Surveys: Received	
		<a href="#">56197</a>	Catrin	29/01/15	Steve	Versastream - Respironics	

Complete			Hird		Nixon		
Complete		<a href="#">55850</a>	Sophie Lines	14/01/15	Ryan Swaine	Further feedback from IMTC - VM2101 VM2103 and VM2105	
Complete		<a href="#">55848</a>	Sophie Lines	14/01/15	Ryan Swaine	VM2101, 2103 and 2105 - Al Hayat Pharmaceuticals	
Complete		<a href="#">42762</a>	Steve Hardaker	09/05/13	Steve Nixon	EyeMax feedback	
Complete		<a href="#">38741</a>	Steve Hardaker	10/09/12	Steve Nixon	R-23V warranty	
Complete		<a href="#">38729</a>	Keith Taylor	09/09/12	Steve Hardaker	Great Western Hospital 02 Sensor Business	
Complete		<a href="#">37216</a>	Steve Hardaker	19/06/12	Steve Nixon	Butterfly positioner feedback	
Complete		<a href="#">30840</a>	Catrin Hird	21/09/11	Steve Nixon	R-22MEDV 0110071 0110021 Drager Draeger Price	
Complete		<a href="#">28502</a>	Catrin Hird	13/05/11	Steve Hardaker	The use of capnography to confirm tracheal intubation during cardiac arrest	
Complete		<a href="#">27349</a>	Steve Hardaker	17/02/11	Steve Nixon	Printed manuals for Bluepoint products	
Complete		<a href="#">26000</a>	Steve Hardaker	19/11/10	Steve Nixon	Feedback re. VM-2500	
Complete		<a href="#">22390</a>	Sarah Wilford	12/01/10	Steve Nixon	Microstim in Vets	
Complete		<a href="#">22370</a>	Sarah Wilford	11/01/10	Steve Nixon	Pulse Oximeter Feedback - Paramedics	
Complete		<a href="#">21060</a>	Sarah Wilford	29/09/09	Ryan Swaine	VM-2105 Test	
Complete		<a href="#">20069</a>	Sarah Wilford	28/07/09	Steve Nixon	VM-2101 Feedback from a Paramedic	
Complete		<a href="#">18924</a>	Sarah Wilford	20/04/09	Steve Nixon	The Use of the Microstim in ICU	
Complete		<a href="#">18203</a>	Ryan Swaine	04/03/09	General	VM-2101 feed-Back from Kuwait	
Complete		<a href="#">7049</a>	Steve Hardaker	01/11/06	General		